



CompleteAssuranceSM

Applianz's CompleteAssuranceSM plan is bundled with every system and included free for the first year. CompleteAssurance virtually eliminates ever having to worry about backups, hardware failures, or managing security.

Remote Access

With our one click instant access technology, employees can use software from any off-site location (with internet access) without the expense and hassle of VPN's, Citrix, or Terminal Server. Applianz's automated systems manage all the complexity of navigating IP addresses, ports, and security protocols to give users near instant access from anywhere without having to know any network settings.

On-site and Off-site Backups

Automated nightly backups replicate not only critical data, but the entire operating system and user settings as well. And every Applianz system stores up to 30 days of backups both on-site and securely off-site.

Disaster Recovery

In the event of a business interruption, your most recent nightly backup will be loaded onto an Applianz system in one of our data centers and your remote access capability switched to the backup system. Even with a complete system failure or natural disaster, users are normally fully functional again within 4 hours or less.

Lifetime System Replacement

Your Applianz Systems' hardware is fully protected in the event of equipment failure* eliminating unexpected costs and downtime.

Automated Updates

New Applianz features and security updates are extensively tested and automatically installed when the system is idle.

Continuous Monitoring

Systems are monitored by Applianz's staff 24 hours a day for hardware and software failures to ensure our customer's maximum availability.

Support

Local phone and email support is available to all Applianz customers and partners.



Baltimore ~ Falls Church
877-454-0039
www.shaferinc.com

* System replacement guarantee requires a current CompleteAssurance plan. Applianz and the Applianz logo are registered trademarks of Applianz Technologies, Inc. CompleteAssurance is a service mark of Applianz Services, LLC. Corporate headquarters: 9313 East 34th St N, Suite 200 • Wichita, KS 67226 • www.applianz.com