

## Service Agreements

Service agreements can be sold or renewed in the field at time of service. Preventative maintenance work orders (PMs) are auto-created and then assigned based on technician location and skills. Prepare and schedule PM visits proactively for optimal efficiency and quicker turn-around so that even slow times are profitable.

### Get More Business

**SELL:** Sell more service agreements

**CREATE:** Capture and access PM contract terms: equipment info, visitation schedule & pricing - in one system to ensure that the contract is easily fulfilled

**RENEW:** Alert staff about renewals and analyze revenues through detailed reports without digging through paperwork

### PM Scheduling Made Easy

**SCHEDULE:** PM work orders are auto-created and easy to schedule

**ASSIGN:** PM requests can be assigned based on skills, location and customer preference

**DISTRIBUTE:** Set PM visits for slow seasons and more convenient times

### Perform PMs Better

**PREPARE:** Proactively prepare PM visits for efficient dispatch and prompt completion

**DO:** Provide quality work; do it right and on time

**DOCUMENT:** Track work and communicate accurately with customers



“It facilitates our entire work order process. Work orders don’t slip through the cracks and my invoicing is very precise. Everything is in real-time, accurate, and the best part – there is NO PAPER.”

Jamie Hammer  
Secor Corporation



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